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This Open Letter is being finalized on November 14, 2018; at 23:10 (Pacific Military Time, PMT). It is not an automated email or response.

A Very, Very, Urgent Open Letter To Judge PALOMARES hearing case number 181200343-(IHSS).

TO:

"WILL LIGHTBOURNE - DIRECTOR - Introduced to this list on 2018-08-09 as a result of a phone call from Robert Colaco, I spoke with Joy" <WILL.LIGHTBOURNE@DSS.CA.GOV>, "Admin Asst. Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>, "ATTN: LAURA - POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>, "Introduced to this list on 2018-05-20 by MR. EUGENE, ADMIN. ASST. TO Chief Administrative Law Judge Manuel A. Romero" <SHDCENTRALSUPPORT@DSS.CA.GOV>

# CARBON COPY SENT BY EMAIL TO (THE LIST):

"La France Toliver" <LaFranceToliver@dpss.lacounty.gov>, "Michael Guerra, introduced to this list by La France Toliver" <michaelguerra@dpss.lacounty.gov>,"Valerie Lagle" <ValerieLagle@dpss.lacounty.gov>, "Oscar Ochoa" <OscarOchoa@dpss.lacounty.gov>, "Blanca Baires, introduced to this list by La France Toliver" <BlancaBaires@dpss.lacounty.gov>, "PAULA FRANZE" <PAULAFRANZE@dpss.lacounty.gov>, "Vivian Vaqueiro, introduced to this list by La France Toliver" <VivianVaqueiro@dpss.lacounty.gov>, "Rene Dulay, introduced to this list by La France Toliver" <ReneDulay@dpss.lacounty.gov>, "Patrick Finch, introduced to this list by La France Toliver" <PatrickFinch@dpss.lacounty.gov>, "CHERYL WARD, introduced to this list by La France Toliver" <CHERYLWARD@DPSS.LACOUNTY.GOV>, "MABEL SMITH, introduced to this list by La France Toliver" <MABELSMITH@dpss.lacounty.gov>, "Jesus Guevara, introduced to this list by Valerie Lagle on 2017-01-27" <JesusGuevara@dpss.lacounty.gov>, "Brandon Howard introduced to this list by phone contact on 2017-08-17" <BrandonHoward@dpss.lacounty.gov>, "Matan Crawford, introduced to this list by her contacting Robert Colaco by email" <MatanCrawford@dpss.lacounty.gov>, "Mary Havey" <MaryHavey@dpss.lacounty.gov>, "Robert Colaco" <founderrc@cfaba.net>, "Robert Colaco, Founder (CFABA.ORG)" <cfabaorg@gmail.com>

### Subject:

A Very, Very, Urgent Open Letter (OL) To Judge PALOMARES having heard case number 181200343-(IHSS). Your order has been completely, and overwhelmingly trashed by (LACO DPSS).

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Dear Judge PALOMARES

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### **01. INTRODUCTION:**

- 01.01. It is my strongest hope, desire, and goal to not sound rude, unkind, or to show any disrespect as I make my following remarks.
- 01.02. It is also my strongest hope, desire, and goal to communicate with you as truthfully and clearly as I possibly can so that you would understand what I am trying to say to you and thereby no misunderstandings between us develops any more than it already has.
- 01.03. To that end if you believe there is a misunderstanding or something does not make sense to you, please do not hesitate to call me.
- 01.04. It is however my complete and total expectation that you would have read my entire letter, not just skimmed it, or done something like just looking at the first and last paragraph.
- 01.05. Since at the very least we have had a misunderstanding I do want you to know that if you do call me I will be recording the phone conversation, available to you upon your request something that I believe that I have done with you and the employees under your supervision.
- 01.06. As I am sure you are well aware that I am not a lawyer and do not have the training to be able to speak to the issues that I am discussing in this Open Letter and would obviously not be presenting either the arguments or the ways I am presenting them to you here.
- 01.07. You may or may not be aware that I am having to use Speech Recognition Software to write this Open Letter. This software is not as accurate as I would like it to be and as a result if you find something that doesn't quite make sense please accept my apology that I have missed catching that error.
- 01.08. It is my hope that I communicated with enough passion to clearly communicate to you as well as to the county representatives that I thought that what has occurred to me would not occur to any one else ever again. In Los Angeles County that represents about 3.5 million Los Angeles County residents. In the State of California with about the same percentages working that would represent about 35% of California's population. You, Judge PALOMARES told me in our second hearing that you and Administrative Law Judge (ALJ) Andrew Carroll were at the same level. It is certainly my overwhelming preference that you share my communication, passion, and frustration as to what was done to me at the hands of the employees of Los Angeles County Department of Public Social Services (LACO DPSS) as well as the leadership of your own government entity.
- 01.09. What I am really attempting to speak to is that I believe that there as a strong possibility that WE/US (referred to earlier) are going to be right back here in the not too distant future. This Open Letter is an attempt on my part to avoid that horrible future.

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### 02. COMMUNICATION RECEIVED AND IMPLICATIONS:

- 02.01. Thank you so much for the decision [01] that you sent which I received on October 10, 2018. Your decision which I had the computer read to me more than once demonstrated to me that there excellent public servants that really take their job seriously. You are probably aware that I do not say that very often at all. Thank you again!
- 02.02. I wish to respond to the letter [02] received at the same date of October 10, 2018.
- 02.03. At the very least I was not a happy camper having received your decision [01] as well as the letter [02] without my awesome wife Gail receiving at the very same time timesheets so that she can fill them out and send them to get paid for her (IHSS) case number 20181200343 which, by all the evidence that is available to me you took a great deal of Time & Energy to construct your decision [01].
- 02.04. To make additional points to what I spoke about directly above (02.02. and 02.03.) Is that by all the evidence that is available to me they were continuing to retaliate against me. Or to use perhaps a different set of communication prepared by my lawyer coach (the quotes from that document is between the characters of ++ and of ++) in an unrelated lawsuit that I brought to quote the Judge "for millions and millions of dollars":

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"At all times herein mentioned Defendants, and each of them, separately and in concert, were agents of each other as co-conspirators and in engaging in the acts and conduct hereinafter alleged were acting within the course and scope of that agency/conspiracy. Each of the Defendants has taken actions to further the conspiracy to defraud individuals such as, and including, Plaintiff of their property.

Plaintiff is entitled to the immediate possession of the personal property described

Plaintiff is, and at all times herein mentioned was, the owner of the aforementioned

The Defendant's acts alleged above were willful, wanton, malicious, and oppressive, were undertaken with the intent to defraud, and justify the awarding of exemplary and punitive damages.

Against All Defendants Breach of Duty of Good Faith and Fair Dealing

Plaintiff has performed all conditions, covenants, and promises required on Plaintiff's part to be performed in accordance with the terms and conditions of the contract, to the extent possible, and has expended time and money

Defendants breached the implied covenant of good faith and fair dealing by refusing

to respond to Plaintiff's

Defendants knew that they had ...

Defendants, by these actions, effectively made it impossible for Plaintiff to ...

As a result of Defendant's breach, Plaintiff has suffered damages to Plaintiffs ...

In addition, Plaintiff has experienced stress, anxiety, lowered immune system, and illness, which, if it had gotten any worse, would have required hospitalization of Plaintiff.

The Defendant's acts alleged above were willful, wanton, malicious, and oppressive, were undertaken with the intent to defraud, and justify the awarding of exemplary and punitive damages.

WHEREFORE Plaintiff, Robert Colaco, pray for judgment as follows:"

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- 02.05Q. Judge PALOMARES, you might be thinking to yourself why did I quote my own lawyer coach's writing?
- 02.05A. Judge PALOMARES, it appears by all the evidence that is available to me that they (LACO DPSS) could care less about your order [01] or for that matter Judge Chambers order about the entire concept of what they were supposed to have done with sending me the SAR 7 [03].
- 02.06Q. Judge PALOMARES, you might be thinking to yourself did I Robert Colaco did everything I could do within legal means to deal with (LACO DPSS)?
- 02.06A. Judge PALOMARES, yes I did. I called and spoke with Michael Guerra on October 18, 2018. I followed up that conversation with the email [04]. I again called and spoke with Michael Guerra on October 31, 2018. I followed up that conversation with the email [05]. At the point that I sent him that EMAIL [05] I had complied fully with their (LACO DPSS) demands. That is absolutely, positively, overwhelmingly all of their demands.

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- 03. (LACO DPSS) has a pattern of trashing Judge's orders. Yes that is correct (LACO DPSS) has trashed your order. Yes, Judge PALOMARES they have trashed your order [01] and they have trashed Judge Chambers orders.
- 03.01Q. Judge PALOMARES, you might be thinking to yourself why do I think they have trashed your order?
- 03.01A. Judge PALOMARES, your ORDER stated the following:

"The claim is granted.

Los Angeles County shall rescind the discontinuance of the claimant's IHSS benefits effective October 10, 2017, aid the claimant as otherwise eligible, and notify the claimant in writing of the actions taken."

- 03.020. Judge PALOMARES, you might be thinking to yourself so what is my problem?
- 03.02A. Judge PALOMARES, my problem is that I thought and I communicated to Michael Guerra what they should have done based on your order directly above (03.01A.) Was to immediately (at the very millisecond) that they received your order they should have sent timesheets for my awesome wife Gail to fill out.
- 03.03Q. Judge PALOMARES, you might be thinking to yourself so what did they do?
- 03.03A. Judge PALOMARES, they completely, overwhelmingly, again let me quote from my lawyer coach:

"The Defendant's acts alleged above were willful, wanton, malicious, and oppressive, were undertaken with the intent to defraud, and justify the awarding of exemplary and punitive damages."

Even with the intervention of Michael Guerra they ignored the entire situation until today, Wednesday, November 14, 2018 at which day I received the following voicemail message transcribed by our voicemail company:

... telephone number 6615226442: LA COUNTY DPSS on Wed Nov 14 08:38:28 2018

# Voicemail Transcription:

"good morning this message is for Robert coleco this is Tracy Sims I'm a social worker with In-Home Supportive Services and I received your case I need to schedule a appointment for your reassessment and I wanted to find out if I can possibly come Wednesday November 28th in between 4 p.m. and 5 p.m. if that date is not good for you if you can call the call center back at 888-822-9622 and leave a message on whether morning or afternoon is better for you so that I can try and find a date that will be best for you again the number to call back is 888-822-9622 and my name is Tracy and I'm trying to come see you on November 28th and between 4 p.m. and 5 p.m. thank you bye"

- 03.04Q. Judge PALOMARES, you might be thinking to yourself so what am I Robert Colaco having a problem with?
- 03.04A. Judge PALOMARES, without repeating all of (03.03A.) Directly above they completely, overwhelmingly, did not keep their word. Bottom line they lied. They lied because they communicated in their document [02] what I needed to do and then in the directly above (Voicemail Transcription:) they of course communicated something completely, and totally overwhelmingly different. I am sure that what I am about to tell you is something that you already know that is at the bottom of

that document [02] it states the following:

- "FAILURE TO COMPLY WITH THIS REQUEST MAY RESULT IN THE DENIAL OR TERMINATION OF YOUR IHSS."
- 03.05Q. Judge PALOMARES, you might be thinking to yourself so what am I Robert Colaco also having a problem with?
- 03.05A. Judge PALOMARES, (LACO DPSS) employees are as the phrase goes:

They can lie, they can steal, and they can cheat to their hearts content and there will be absolutely, totally, and overwhelmingly no repercussions in any way, shape, or form.

- 03.06Q. Judge PALOMARES, you might be thinking to yourself so what am I Robert Colaco also getting all worked up about?
- 03.06A. Judge PALOMARES, you made an issue of whether I wanted for you to place into evidence my "Political Bio Robert Colaco" [100]. I am fairly certain that you actually read [100]. I am also fairly certain that you were potentially affected by what you read on [100]. As if that was not enough [100] I also stated in (01.08.) The following:

"It is certainly my overwhelming preference that you share my communication, passion, and frustration as to what was done to me at the hands of the employees of Los Angeles County Department of Public Social Services (LACO DPSS) ..."

- 03.07Q. Judge PALOMARES, you might be thinking to yourself so what did I Robert Colaco state to you during my July 16, 2818 Open Letter?
- 03.07A. Judge PALOMARES, I am going to quote from my July 16, 2818 Open Letter (from 03.10. To: 04.02.)
- 03.08Q. Judge PALOMARES, you might be thinking to yourself so what are you Robert Colaco going to do immediately after sending this letter via e-mail?
- 03.08A. Judge PALOMARES, I am going to attempt to call the phone number for "La France Toliver" <LaFranceToliver@dpss.lacounty.gov> and leave her a message as I have done on numerous other occasions stating the following prepared remarks:

"La France Toliver I am calling you to let you know that I just sent an Open Letter to you as all those who are on my e-mail distribution list. I am giving you a heads up as to the latest very truthful statements that I have made about (LACO DPSS) for Judge PALOMARES to deal with. Thank you for your excellent service to me since my first conversation with you in December of 2012, almost six years ago. Thank you again."

- 03.10. Another option is for you, Judge PALOMARES to order the Los Angeles County Sheriff's Department court unit (assigned to) the Lancaster California courthouse to sit in my face to face meeting with the IHSS worker. I would imagine this to be highly problematic for the Los Angeles County Sheriff's Department court unit.
- 03.11. I believe the best and only option is for me to audio record that face to face meeting and for me to provide that digital audio file to that IHSS worker before they depart from our residence. I am confident that I will be able to hand deliver that file (on a DVD) no later than 15 minutes after our face to face meeting has concluded. I am willing to have that IHSS worker be with me at all times so that they can confirm that I have not done anything to that audio file other than to get a copy to them so that they can return it back to the office with them.
- 03.12. Or, I am willing to have that face to face meeting with the IHSS worker that initially interviewed us (my awesome wife Gail and I). His name is Mr. Ku Jin. I am aware that he is no longer an IHSS worker but is elsewhere at (LACO DPSS). This however would not be an excellent solution since this may be a one time event rather than an ongoing year to year practice.
- 03.13. Or, I am willing to have that face to face meeting with the IHSS worker can occur in my Primary Care Physician's Office.

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- 04. What do I believe could or would happen if I do not receive an order for either (03.10. to 03.13.)?
- 04.01. In the Statement Of Position (SOP) its stated the following: "Disagreements and misunderstandings shall be resolved quickly, at the lowest possible administrative level, thereby avoiding unnecessary hearings."
- 04.02. The statement: "Disagreements and misunderstandings shall be resolved quickly, at the lowest possible administrative level, thereby avoiding unnecessary hearings." will not be happening because as far as I am concerned (LACO DPSS) have brought about a scenario where they have retaliated against me to the point that I do not trust them in any way shape or form. It is THEIR fault. Any medical discussion needs to occur in my primary care Physician's office.

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05. Prayer for relief (from July 16, 2018 Open Letter) [06]:

I ask that the Judge PALOMARES hearing this case deciding on this case reach a decision of the following (from July 16, 2018 Open Letter) [06]:

05.01. That (LACO DPSS) be instructed to replace the missing months of IHSS

benefits (from July 16, 2018 Open Letter) [06].

- 05.02. That (LACO DPSS) be instructed to put whatever measures so that this kind of disgusting, despicable, and horrible activity never be repeated ever a again (from July 16, 2018 Open Letter) [06].
- 05.03. That (LACO DPSS) be ordered to do one of the options of (03.10. to 03.13.) directly above (from July 16, 2018 Open Letter) [06].

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- 06. Prayer for relief (New from this November 14, 2018 Open Letter)
- 06.01. For all (05.01. to 05.03.) To still be done.
- 06.02. That (LACO DPSS) be instructed to put in the mail timesheets for my awesome wife Gail within that day that they receive your instruction/order to do so.

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#### 07. CONCLUSION:

There is more that I would like to say but I'm just out of time since I've been working on this document since your decision [01] and (LACO DPSS) letter [02].

With All Sincerity,
Robert Colaco
Volunteer National Chairman, Founder
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

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# THIS OPEN LETTER FOOTNOTES:

[01]

<http://ourlegalsystemisbroken.com/ca-gov/20181010\_DECISION\_CASE\_IHSS\_HEARING\_201812
0343.pdf>

[02]

<http://ourlegalsystemisbroken.com/ca-gov/20181010\_IHSS\_APPOINTMENT\_SLASH\_REQUEST\_FO
R\_INFO.pdf>

[03]

<http://ourlegalsystemisbroken.com/ca-gov-ol/20180701\_2250\_An-OL-2-Judge-SHORT-LINK2018120352.pdf>

[04]

<http://ourlegalsystemisbroken.com/ca-gov-ol/20181018\_2353\_An-Open-Letter-To-Michael
-Guerra.pdf>

[05]

<http://ourlegalsystemisbroken.com/ca-gov-ol/20181030\_1446\_An-Open-Letter-To-Michael
-Guerra.pdf>

[06]

<http://ourlegalsystemisbroken.com/ca-gov-ol/20180716\_1648\_An-Open-Letter-To-Judge-P
ALOMARES.pdf>

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# FOOTNOTES FOR FOOTERS:

Open Letters/Emails sent to LACO DPSS and/or CA DSS from the very first e-mail dated 20121214\_1307\_also known as December 14, 2012 at 1:07 PM all the way until the present and future time.

http://ourlegalsystemisbroken.com/ca-gov-ol/

[100] Political Bio - Robert Colaco http://www.cfaba.org/cf01027.htm

[101] The short story of why we think that Our Legal System Is Broken! http://ourlegalsystemisbroken.com/

[102] The short story of what we think is going on with our LACO DPSS and/or CA DSS http://www.openletters.info/dpsslaca/index.html

[103] An L.a. Times article that we reference (On 20180815 we changed the length of the link directly below so that this document does not miniaturize the text that is within it. PD directly after the date such as "20180531\_PD\_LATIMES-ProQuest.pdf" is the previous POSTED DATE that the name had on it).

http://ourlegalsystemisbroken.com/ca-gov/20180531\_PD\_LATIMES-ProQuest.pdf

[104] A Los Angeles daily news article that we reference (On 20180815 we changed the length of the link directly below so that this document does not miniaturize the text that is within it. PD directly after the date such as

"20180531\_PD\_LATIMES-ProQuest.pdf" is the previous POSTED DATE that the name had on it).

http://ourlegalsystemisbroken.com/ca-gov/20180531\_PD\_ITEMS\_1-4,6,8-10.pdf

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Our Contact Page:

http://www.cfaba.org/cf01003.htm

Our main website:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).

http://www.CFABA.org

Websites, "Our Legal System Is Broken!" and related:

"Our Legal System Is Broken!" http://ourlegalsystemisbroken.com/

Open Letters/Emails sent to LACO DPSS and/or CA DSS from the very first e-mail dated 20121214\_1307\_also known as December 14, 2012 at 1:07 PM all the way until the present and future time.

http://ourlegalsystemisbroken.com/ca-gov-ol/

Webpage about our story about LACO DPSS and/or CA DSS http://www.openletters.info/dpsslaca/index.html

Some of our Other websites:

OpenLetters.info

http://www.openletters.info/

Protectmarriage.info

http://www.protectmarriage.info/

Keepthecross.com

http://www.keepthecross.com/

Stateprops.com

http://www.stateprops.com/

E-mail addresses:

"Robert Colaco, Founder (CFABA.ORG)" <founderrc@cfaba.net>

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link:

<http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL\_NO&searchType=statusSear ch>

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DOCUMENT NAME(S) AND POSTING LINK INFORMATION:

DOCUMENT EMAIL NAME -

20181114\_2310\_An-OL-2-Judge-PALOMARES-REDO.txt

We discovered that we still had a long link in footer [03] and we shortened that link.

DOCUMENT POSTING/PDF NAME -

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We discovered that we still had a long link in footer [03] and we shortened that link.

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