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Dear Judge PALOMARES, Eugene Townsend, Chief (ALJ) Manuel A. Romero and
Director Will Lightbourne, CA DSS Leadership:

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01. INTRODUCTION:

01.01. It is my strongest hope, desire, and goal to not sound or be rude,
unkind, or to show any disrespect as I make my following remarks.

01.02. It is also my strongest hope, desire, and goal to communicate with
you as truthfully and clearly as I possibly can so that you would
understand what I am trying to say to you and thereby no misunderstandings
between us develops any more than it already has.

01.03. To that end if you believe there is a misunderstanding or
something does not make sense to you, please do not hesitate to call me.

01.04. It is however my complete and total expectation that you would
have read my entire letter, not just skimmed it, or done something like
just looking at the first and last paragraph.

01.05. Since at the very least we have had a misunderstanding I do want
you to know that if you do call me I will be recording both sides of the
phone conversation, available to you, upon your request.

01.06. You may or may not be aware that I am not a lawyer and do not have
the training to be able to speak to the issues that I am discussing in
this Open Letter and would obviously not be presenting either the
arguments or the ways I am presenting them to a potential audience of a
lawyer(s) here.

01.07. You may or may not be aware that I am having to use "Speech
Recognition Software" to write this Open Letter. In a sound bite I have
been diagnosed with a condition called "severe diabetic neuropathy". So,
bottom line my hands can no longer type the 150 words per minute. Hence
the use of "Speech Recognition Software". This software is about 25 to
40% accurate and as a result takes a great deal of time for me to be able
to write this Open Letter. It is also such that if you find something
that doesn't quite make sense please accept my apology that I have missed
catching that error.

01.08. It is my hope that I communicated with enough passion to clearly
communicate to you all as well as to the county representatives that I
thought that what has occurred to me would not occur to any one else. In
Los Angeles County that represents about 3.5 million Los Angeles County
residents. In the State of California with about the same percentages
working that would represent about 35% of California's population. I have
stated to Judge PALOMARES, conducting the telephonic state hearing on July
2, 2018 in more than one Open Letter the following:

"You, Judge PALOMARES told me in our second hearing that you and
Administrative Law Judge (ALJ) Andrew Carroll were at the same level. It
is certainly my overwhelming preference that you share my communication,
passion, and frustration as to what was done to me at the hands of the
employees of Los Angeles County Department of Public Social Services (LACO
DPSS) as well as the leadership of your own government entity."

01.09. I have also stated to Judge PALOMARES:

"It is also my overwhelming preference that WE / US, meaning myself,
county representatives, and your entire government agency from the three
kind and patient women that I spoke to on the now four occasions that I
have called Will Lightbourne's office (the director answering to the
Governor, I believe) as well as Mr. Eugene, the Administrative Assist to
Chief Administrative Law Judge Manuel A. Romero and down the chain of
command from there. I do not want a repeat of what has happened to me
primarily from the state hearing that occurred on February 15, 2018 that
brought me to the point of believing wholeheartedly that your boss in Los
Angeles County, Presiding Judge Dora Luna committed fraud by what occurred
at that February 15, 2018 state hearing conducted by Administrative Law
Judge (ALJ) Jennifer Phan and the subsequent events that occurred after
that hearing. If you wish to listen to the entire February 15, 2018 state
hearing please click on footnotes number [01]."

01.10. I have also stated to Judge PALOMARES:
"What I am really attempting to speak to is that I believe that there as a strong possibility that WE / US (referred to earlier) are going to be right back here in the not too distant future. This Open Letter is an attempt on my part to avoid that horrible future.

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02. EMAIL RECEIVED FROM YOUR OFFICE:

I received an e-mail from your office that stated the following:

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From: "CDSS SHD Los Angeles Regional Office"
<SHDLosAngelesRegionalOffice@dss.ca.gov>
Subject: 2018120343
Date: Mon, August 27, 2018 11:34
To: "founderrc@cfaba.net" <founderrc@cfaba.net>

Good morning,

First, I want to thank you for agreeing to the time waiver at ALJ Palomares request.
Secondly, to verify the information needed by ALJ Palomares is as follows:

"Mr. Colaco, in the evidence you submitted to Judge Palomares after the July 2, 2018 hearing, you referred to an appointment letter postmarked March 16, 2018, for the date of April 26, 2018, and a signed doctor's slip for April 26, 2018. Judge Palomares states that there was no link provided in the email you submitted for those documents. He would like to know if you would be willing to resubmit those documents?"

Joyce Lee Harris
Staff Services Analyst
California Department of Social Services
State Hearings Division, L.A. Region
Phone:213-833-2223/Fax:213-833-2230

Attachments:
untitled-[2].html
Size: 3.7 k
Type: text/html

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02.01. In my 20180510_2346_Open_Letter... [02] I made the following statements:

"
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Point Two. The titling of this letter:

Why I missed the last hearing date on April 26, 2018.

I discovered that I had a hearing on April 26, 2018 while at UCLA Olive View Medical Center that my wife had. Yes, that is correct I discovered of the hearing date of April 26, 2018, on April 26, 2018.

The first document is an appointment letter that was postmarked on March 16th 2018 for the date of April 26, 2018

20180404_OLIVE_VIEW_UCLA_EYE_AND_ENT_GC_FIRST_LTR_APPT_20180426_1300

The second document is a signed doctors slip.
20180426_OLIVE_VIEW_UCLA_EYE_GC_APPT_VERIFICATION_20180426_1300

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"

02.02 In response to your e-mail dated Mon, August 27, 2018 11:34:

"First, I want to thank you for agreeing to the time waiver at ALJ Palomares request."

02.03 You are welcome. I have communicated on numerous occasions that rushing to make a judicial judgment we as a nation do not end up with a good judicial decision basically because judges are in a mad rush.

02.04 In response to your e-mail dated Mon, August 27, 2018 11:34:

"Judge Palomares states that there was no link provided in the email you submitted for those documents. He would like to know if you would be willing to resubmit those documents?"

Judge Palomares, you are correct in that there were no links present. The reason for that is that they were sent within the e-mail as attached files. So, since Mary Havey has already stated in a letter that they will not open any additional attached files more than likely because of your statements that you made during our telephonic state hearing on July 2, 2018 about the entire issue of retaliation on their part of sending them the annual Medi-Cal redetermination.

Judge Palomares, we discovered that by giving file name such as the two above the first one starting with 20180404_ and the second one starting with 20180426_ that policy was creating problems by basically miniaturizing the print in these Open Letters and emails sent to your government entity or (LACO DPSS). By the way the March 16, 2018 postmark is on page three of four of the file starting with 20180404_!

Judge Palomares, I have said all of that to basically say that we have posted the above files and change their names as follows:

Previous file name:
20180404_OLIVE_VIEW_UCLA_EYE_AND_ENT_GC_FIRST_LTR_APPT_20180426_1300

Current file name for the same exact file:
20180404_OVMC_EYE_GC_APPT_20180426_1300.pdf
[03].

Previous file name:
20180426_OLIVE_VIEW_UCLA_EYE_GC_APPT_VERIFICATION_20180426_1300

Current file name for the same exact file:
20180426_OVMC_EYE_GC_VERIFICATION_20180426.pdf
[04].

02.05
Judge Palomares, obviously I have done what you have asked me to do. Which is to permanently get those files to you. However, I am really seriously confused since I sent my 20180510_2346_Open_Letter... [02] to the following two individuals at your government entity and they are as follows:
"Admin Asst. Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>,"ATTN: LAURA POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV> that without using the big a horrible "S" word, Speculation it means those emails disappeared or something happened to them. It is those reasons why I am leaving 03 to 05 directly below in this Open Letter and not removing them.

02.06
A phone conversation which was recorded on both sides with Mr. Ochoa (State Appeals Specialist) with (LACO DPSS) to encourage him in the strongest possible communication that for myself, Robert Colaco to not be aware of another state hearing is completely, totally, and overwhelmingly not acceptable [05].

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03. TROUBLING IMPLICATIONS:

03.01. Judge PALOMARES and Eugene Townsend the implications of what continues to take place is incredibly troubling to me.

03.02. Judge PALOMARES, and Eugene Townsend the entire aspect of what happened for me in 01.09 above whether Joyce Harris is just incredibly overworked and cannot get to actually get done all that is on her to do list. Or, I do not know what the problems are. As I stated in my message to Joyce Harris I just do not know what else I can do to bring about a conversation between Joyce Harris and I. I just do not know what Joyce Harris has communicated to you about what has gone on in our attempts to reach each other by phone. It is certainly my hope that she has communicated accurately what has in fact taken place. This is my attempt to bring about that accurate communication.

03.03. Judge PALOMARES and Eugene Townsend my encounters with your government entity has not been just about myself getting my problems fixed. It has always been about solving the problems that all of the individuals that have to deal with your government entity.

03.04. Judge PALOMARES and Eugene Townsend another possibility is that this was an incompetent act.

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04. DID YOU JUDGE PALOMARES ARE ACTUALLY AWARE OF MY ATTEMPTS TO REACH JOYCE HARRIS ON THE PHONE?

04.01. Judge PALOMARES, to think that there is a possibility that you would not know that I have attempted with great unprecedented attempts on my part to reach Joyce Harris on the phone is in my mind the kind of horrible behavior of the country that I legally imigrated from [100], Iraq would do.

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05. Prayer for relief:

05.01. I believe I need to ask that Eugene Townsend, Chief (ALJ) Manuel A. Romero and Director Will Lightbourne reach a decision of the following: That (CA DSS) be instructed to put whatever measures so that this kind of activity never be repeated ever again.

05.03. I believe I need to ask Judge PALOMARES that if he had reached the decision without being aware of my phone calls to Joyce Harris have failed to actually bring about an actual phone conversation. That he "pull back" any decision that does not incorporate what ever information that Joyce Harris was looking for on behalf of Judge PALOMARES.

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06. CONCLUSION:

There is more that I would like to say but I'm just out of time. Thank you for your help in this matter and for reading this entire Open Letter.

With All Sincerity,
Robert Colaco
Volunteer National Chairman, Founder
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

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THIS OPEN LETTER FOOTNOTES:

Notice - the links for these audio files that begin as an example the first link of [<http://chirb.it/wGIKyt>] take 2 to 5 minutes to load, please be patient. Then after they are loaded please click on the arrow key on the top right hand corner of your browser screen.

[01] In the recording located at the following website address of: [<https://chirb.it/cFGkx3>] I Robert Colaco did what I was instructed to do by calling Joyce Harris during the hours as suggested that I needed to call Joyce Harris. So, bottom line I did what I was suppose to do. WHY LA COUNTY PRESIDING JUDGE DORA LUNA A JUDGE FOR CA DEPARTMENT OF SOCIAL SERVICES COMMITTED FRAUD! PLEASE, PLEASE, PLEASE, LISTEN TO THIS ENTIRE RECORDING.
180215_3627-20180215-RC-PH-HEARING-BOTH-SIDES-WITH-ALJ-JENNIFER-PHAN

<http://chirb.it/wGIKyt>

[02]

[20180510_2346_Open_Letter_Why-I-missed-the-last-hearing-date-on-April-26-2018.pdf](#)

[03]

http://ourlegalsystemisbroken.com/ca-gov/20180404_OVMC_EYE_GC_APPT_20180426_1300.pdf

[04]

http://ourlegalsystemisbroken.com/ca-gov/20180426_OVMC_EYE_GC_VERIFICATION_20180426.pdf

[05]

A phone conversation which was recorded on both sides with Mr. Ochoa (State Appeals Specialist) with (LACO DPSS) to encourage him in the strongest possible communication that for myself, Robert Colaco to not be aware of another state hearing is completely, totally, and overwhelmingly not acceptable [05].

[180430_3793-20180430-RC-PH-CONV-RECORDED-BOTH-SIDES-WITH-MR-OCHOA-STATE-APPEALS-SPECIALIST-LA-DPSS-15MIN-8-SEC](#)
<https://chirb.it/l3t2D1>

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FOOTNOTES FOR FOOTERS:

[100] Political Bio - Robert Colaco

<http://www.cfaba.org/cf01027.htm>

[101] Open Letters/Emails sent to LACO DPSS and/or CA DSS from the very first e-mail dated 20121214_1307_also known as December 14, 2012 at 1:07 PM all the way until the present and future time.

<http://ourlegalsystemisbroken.com/ca-gov-ol/>

[102] The short story of why we think that Our Legal System Is Broken!

<http://ourlegalsystemisbroken.com/>

[103] The short story of what has happened regarding us and the LACO DPSS and / or CA DSS.

<http://www.openletters.info/dpsslaca/index.html>

[104] An L.A. Times article that we reference:

http://ourlegalsystemisbroken.com/ca-gov/20180531_PD_LATIMES-ProQuest.pdf

[105] A Los Angeles Daily News article that we reference:

http://ourlegalsystemisbroken.com/ca-gov/20180531_PD_ITEMS_1-4,6,8-10.pdf

Judge PALOMARES, please feel free to put into the records footnotes [100] to [105].

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This was sent to you by:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

Federal regulatory body and ID number, F.E.C. ID #: C00278333

California regulatory body and ID number, F.P.P.C. ID #: 1265022

Voice: (818)574-8911

Our Contact Page:

<http://www.cfaba.org/cf01003.htm>

Our main website:

CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).

<http://www.CFABA.org>

Websites, "Our Legal System Is Broken!" and related:

OurLegalSystemIsBroken.com

<http://ourlegalsystemisbroken.com/>

List of Open Letters/Emails sent to LACO DPSS and/or CA DSS

From the very first e-mail dated December 14, 2012 at 1:07 PM also known as 20121214_1307, all the way until the present. We currently post them as we send them.

<http://ourlegalsystemisbroken.com/ca-gov-ol/>

Here's the short story of what's happening regarding us and the Los Angeles County Dept. of Public Social Services (LACO DPSS) And/Or California Dept. Social Services (CADSS)
<http://www.openletters.info/dpsslaca/index.html>

Some of our Other websites:

OpenLetters.info
<http://www.openletters.info/>

Protectmarriage.info
<http://www.protectmarriage.info/>

Keepthecross.com
<http://www.keepthecross.com/>

Stateprops.com
<http://www.stateprops.com/>

E-mail addresses:

"Robert Colaco, Founder (CFABA.ORG)" <founderrc@cfaba.net>, "Robert Colaco, Founder (CFABA.ORG)" <cfabaorg@gmail.com>

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http://tsdr.uspto.gov/#caseNumber=78030621&caseType=SERIAL_NO&searchType=statusSearch

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DOCUMENT NAME:
20180829_2219_An-Open-Letter-To-CA-DSS-Leadership.txt
and .pdf

THIS IS THE END OF OPEN LETTER FROM ROBERT COLACO, FOUNDER OF CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).
