

From: "Robert Colaco, Founder (CFABA.ORG)" <founder@cfaba.com>  
 Subject: Please process and put into the file for a hearing date and time of February 13, 2017, at 1:00 PM.  
 These are the "Pleading Papers" for Case Number 162580412 .  
 Date: Mon, February 6, 2017 1:15 am  
 To: "Valerie Lagle" <ValerieLagle@dpss.lacounty.gov>,"IS THIS EMAIL ADDRESS FOR Judge  
 CRISOLOGO? Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>,"ATTN: LAURA -  
 POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>  
 Cc: "La France Toliver" <LaFranceToliver@dpss.lacounty.gov>,"Michael Guerra, introduced to this list  
 by La France Toliver" <michaelguerra@dpss.lacounty.gov>,"Blanca Baires, introduced to this list by  
 La France Toliver" <BlancaBaires@dpss.lacounty.gov>,"PAULA FRANZE"  
 <PAULAFRANZE@dpss.lacounty.gov>,"Vivian Vaqueiro, introduced to this list by La France  
 Toliver" <VivianVaqueiro@dpss.lacounty.gov>,"Rene Dulay, introduced to this list by La France  
 Toliver" <ReneDulay@dpss.lacounty.gov>,"Patrick Finch, introduced to this list by La France  
 Toliver" <PatrickFinch@dpss.lacounty.gov>,"CHERYL WARD, introduced to this list by La France  
 Toliver" <CHERYLWARD@DPSS.LACOUNTY.GOV>,"MABEL SMITH, introduced to this list  
 by La France Toliver" <MABELSMITH@dpss.lacounty.gov>,"Jesus Guevara, introduced to this list  
 by Valerie Lagle on 2017-01-27" <JesusGuevara@dpss.lacounty.gov>,"Robert Colaco"  
 <founder@cfaba.com>

This email is being finalized on February 05, 2017 AKA 2017-02-05 at 20:50  
 (Pacific Military Time, PMT). It is not an automated email or response.

A Memo and sent by email To Whom It May Concern, which includes but may  
 not be limited to the Judge hearing Case Number 162580412 :  
 "Valerie Lagle" <ValerieLagle@dpss.lacounty.gov>, "IS THIS EMAIL ADDRESS  
 FOR Judge CRISOLOGO? Hernandez, Tina@DSS" <Tina.Hernandez@dss.ca.gov>,  
 "ATTN: LAURA - POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>

CARBON COPY SENT BY EMAIL TO (THE LIST):  
 "La France Toliver" <LaFranceToliver@dpss.lacounty.gov>, "Michael Guerra,  
 introduced to this list by La France Toliver"  
 <michaelguerra@dpss.lacounty.gov>, "Blanca Baires, introduced to this list  
 by La France Toliver" <BlancaBaires@dpss.lacounty.gov>, "PAULA FRANZE"  
 <PAULAFRANZE@dpss.lacounty.gov>, "Vivian Vaqueiro, introduced to this list  
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To Whom It May Concern,

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PLEADING PAPERS PLEADING PAPERS PLEADING PAPERS

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The Index Of This Document:

Introductory recitals.

Issue 1 - [LA DPSS] is either setting me up or is causing up to 3.5 million Los Angeles County residents to commit perjury. New for State Hearing Case Number 162580412.

Issue 2 - Miss V. Lee - RETALIATORY IN NATURE, FINANCIAL PENALTIES. The request of all documents as it pertains to my case that began on August 17, 2012. The concern and fear of my freedom. From State Hearing Case Number 160070215.

Issue 3 - IHSS on the initial application as well as subsequent applications also known as (AKA) semi annual and annual Redetermination. From State Hearing Case Number 160070215.

Issue 4 - The concerns over the entire appeals process. From State Hearing Case Number 160070215.

Issue 5 - My wife and more hours from IHSS. New for State Hearing Case Number 162580412.

Issue 6 - The entire IHSS program and the problems that they have created with the personal taxes of every recipient and provider. New for State Hearing Case Number 162580412.

Issue 7 - Investigations into why I keep losing my benefits. New for State Hearing Case Number 162580412.

Issue 8 - The flagrant use of my entire Social Security Number being used on documents that have been sent via unsecured email. New for State Hearing Case Number 162580412.

Issue 9 - District office mailing address information. The list of, acceptable mail from, should be increased. New for State Hearing Case Number 162580412.

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Introductory recitals:

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It is my strongest hope, desire, and goal to not sound, or to be rude, unkind, or to show any disrespect as I make my following remarks.

It is also my strongest hope, desire, and goal to communicate with you (all that are reading this) as truthfully, clearly and excellently as I possibly can so that you would understand what I am trying to say to you and thereby no misunderstandings or potential misunderstandings between us develops any more than it already has or it potentially has.

As a point of information that the Court would not know but that I am having to write this document using speech recognition software which unfortunately has an accuracy rate of less than 50%. Thus, the writing of this document is very challenging and time consuming. You may also notice

words or names that need to be capitalized are not. While I have tried to remove anything that is inaccurate I may have missed some and would ask the Court to forgive me for that.

It is with incredible great sadness that I am having to say the things that I am saying throughout this written document and then potentially through testimony to the Court / Administrative Law Judge.

I have seriously debated in my own mind whether to include text that I have used before in my previous State Hearing Case Number 160070215. There are many things that I do not know about the State Hearing process but it appears with all the evidence that is available to me that the Judge hearing the current State Hearing Case Number 162580412 may not know about the issues that were dealt with in my previous State Hearing Case Number 160070215. So, I have decided to include much of the text in the concept of "telling the story" (but I have made changes) of why we collectively, Gail my awesome wife and I, and the Los Angeles County Department of Public Social Services also known as AKA [[LA DPSS]] are battling each other or some would think we are at war with each other.

Some could ask the questions; why are you doing the things that you have done with [LA DPSS], or how do you see your role in doing what you're doing? The answer is: As a political leader if I become aware of a problem or what appears to be a cargo ship boatload of problems as I have discovered from day one I will not leave it alone. Since it involves a governmental agency I and the 3.5 million Los Angeles County residents do not have a choice of whether they will or will not deal with this governmental agency (they are stuck).

As I stated in my previous State Hearing Case Number 160070215:

"It is my strong belief and conviction that the Los Angeles County department of Social Services also known as AKA [[LA DPSS]] introduced additional aspects, or additional features to their YBN (your benefits now) when it was not ready and they appear to want to take out their frustrations because of their incompetency on their "customers" (as their website calls us, those that have to do business with them, those that are recipients of their "benefits")." Has [[LA DPSS]] eliminated access to their YBN (Your Benefits Now) or just for myself Robert Colaco or have they done so for all the other "customers"? I need to know so that if necessary I would put it back in to this document.

I have spoken to any one and every one that possibly communicated to me that they might be interested in me communicating to them my frustrations and disappointments with [[LA DPSS]] pretty much from the first day that my wife Gail and I walked into [[LA DPSS]] office for the very first time in our lives on August 17, 2012. From that very first day up until the very first time that I spoke with LAFRANCE TOLIVER on [2012-12-06 09:11:33] \*\*\* Call to GOV-DPSS-Commission+15629088669, duration 59:41. \*\*\*

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[2016-02-21 00:05:20] \*\*\* Call to GOV-DPSS-Commission-LAFRANCE TOLIVER  
CALL TO+15629088669, duration 00:10. \*\*\*  
[2016-02-21 00:05:58] \*\*\* Call to GOV-DPSS-Commission-LAFRANCE TOLIVER  
CALL TO+15629088669, duration 02:10. \*\*\*  
[2016-02-24 17:38:27] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 28:13. \*\*\*  
[2016-06-23 15:37:16] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 35:11. \*\*\*  
[2016-08-08 16:34:09] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 00:11. \*\*\*  
[2016-08-10 17:08:13] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 00:18. \*\*\*  
[2016-08-11 15:27:20] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 03:36. \*\*\*  
[2016-08-16 14:41:19] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, duration 08:27. \*\*\*  
[2016-08-17 14:54:30] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
CALL TO+15629088669, no answer. \*\*\*  
[2016-08-17 14:55:00] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER

CALL TO+15629088669, duration 01:50. \*\*\*  
 [2016-08-17 14:57:08] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 00:38. \*\*\*  
 [2016-08-18 15:36:38] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 03:39. \*\*\*  
 [2016-08-22 14:57:20] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, no answer. \*\*\*  
 [2016-08-22 15:04:49] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 1:09:03. \*\*\*  
 [2016-08-24 15:54:56] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 00:11. \*\*\*  
 [2016-08-24 15:55:57] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 14:06. \*\*\*  
 [2016-08-30 09:36:05] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, no answer. \*\*\*  
 [2016-08-30 09:36:23] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 03:51. \*\*\*  
 [2016-08-30 15:45:51] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 15:01. \*\*\*  
 [2016-08-31 15:13:52] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 00:09. \*\*\*  
 [2016-08-31 15:14:37] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, no answer. \*\*\*  
 [2016-08-31 15:14:53] \*\*\* Call to GOV-DPSS-Commission-LA FRANCE TOLIVER  
 CALL TO+15629088669, duration 22:57. \*\*\*

The above phone calls were placed from Citizens For A Better America(R)  
 (CFABA.ORG), our political organization's phone number, which is  
 (818)-574-8911.

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There were two additional phone calls that I made that were from my wife's  
 phone, they are as follows:

+++++

CALLED FROM 16613490079 OR RECEIVED CALL USING GAIL COLACO SAMSUNG GALAXY  
 PHONE

17:25 2016-04-05 BEGIN CALL

18:22 2016-04-05 ABOUT THE TIME END CALL

+++++

CALLED FROM 16613490079 OR RECEIVED CALL USING GAIL COLACO SAMSUNG GALAXY  
 PHONE

17:31 2016-04-06 BEGIN CALL

18:25 2016-04-06 ABOUT THE TIME END CALL

=====

As you can see those conversations have been numerous (this is not the  
 complete and total list). At a point in time I began to start our  
 conversations by stating something to the effect of:

"Once again LA FRANCE TOLIVER I am calling you because there is some  
 problem that I am experiencing with the staff of the Lancaster California  
 Office." I have made this both from a joking perspective as well as a very



sincere and serious statement. We get to both laugh as well as recognize that there are now new problems that only she can deal with, or is willing to take the time, and energy to deal with that problem.

She has made it quite clear to me that I am to work through the chain of command in that very same Lancaster, California Office, something that I have done with enormous and great effort on my part.

You might be wondering or have a question(s) in your mind as to why I have listed all of these phone calls?

The answer is both simple as well as complicated. What I mean by that statement is that I wanted the Court to know the following:

1. That there is someone at [LA DPSS] that really, really, really cares about the customers that they are servicing. That really, really, really applies to all the additional statements that I make about LA FRANCE TOLIVER.
2. That there is someone at [LA DPSS] that is incredibly excellent at their work. I have told her on numerous occasions that she should be the highest ranking individual running [LA DPSS], the person answering to the Board Of Supervisors.
3. That there is someone at [LA DPSS] that I am really satisfied with their performance and [LA DPSS].
4. There is so much more that I can say in a very positive about LA FRANCE TOLIVER but I do not believe the Court wants to read ongoing testimony about her. Something that I have said both verbally and writing that she should not be the only person that I have said the previous things about at [LA DPSS].
5. Most of those many conversations she was the only reason and the only person standing in the way of myself not having gone through this process of an appeal of a [LA DPSS] action since August 17, 2012.
6. Of course the very most important reason why I began to go to LA FRANCE TOLIVER was that the Lancaster, California Office, was doing and saying things that were reprehensible to me. I will discuss this more later on in this document.

=====

As I stated in my previous State Hearing Case Number 160070215:

"As you can see my first phone conversation with her lasted 59 minutes and 41 seconds. In fact I believe it is very critical that I now list all the conversations that I have had with her since that first one."

Since making these statements I have found others that really appear to want to provide excellent service and that care about the very people that they are servicing (helping or attempting to help). I do not know what is the most excellent way of stating what I am attempting to say. They appear to be working within the sphere of LAFRANCE TOLIVER. These two individuals are:

- "Michael Guerra" <[michaelguerra@dpss.lacounty.gov](mailto:michaelguerra@dpss.lacounty.gov)>
- "Vivian Vaqueiro" <[VivianVaqueiro@dpss.lacounty.gov](mailto:VivianVaqueiro@dpss.lacounty.gov)>

The only other individual that I would put on what might label as a five star rating is Mr. KU JIN. This gentleman was mentioned at least once in Valerie Lagle's "Statement of position" also known as AKA [SOP].

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Issue 1 - "[LA DPSS] is either setting me up or is causing up to 3.5 million Los Angeles County residents to commit perjury."

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Valerie Lagle's "Statement of position" also known as AKA [SOP] was sent to me on Saturday 2016-12-17 at 13:02 (1:02 PM). Because our scheduled hearing date was Monday, December 19, 2016, I requested from the Judge and was given a new hearing date of at least Monday, February 06, 2017. What that means is that it had to be at least Monday, February 06, 2017 or later. I did discover when we picked up the our USPS mail on January 29th, 2016 a notice indicating that Monday, February 13, 2017 was our new hearing date. When I gained access to the Internet, which I did not have access to until Tuesday, January 31, 2017, after mailing "CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)" California regulatory governmental entities semiannual to the Los Angeles County registrar recorder's office, the city and county of San Francisco and last but certainly not least:

California Secretary of State  
Alex Padilla  
STATE OF CALIFORNIA

Chris Reynolds, Chief  
Political Reform Division  
  
1500 11th Street, Room 495  
Sacramento, CA 95814

Q. Why did I just bring up the issue of how our political organization files California regulatory governmental entities reports?

A. I would like the parties who are reading these documents to in no way shape or form miss the fact that I am signing these documents on behalf of "CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)" and of course myself personally. I have communicated as much as I possibly could have that I am not trying to be a squeaky wheel. I am, when I discover a problem attempting to do all I can to fix it for the 3.5 million Los Angeles County residents who have to deal with [[LA DPSS]].

Q. Why did I just talk about what I gained access to the Internet?

A. Again, I have found with the rare exceptions of employees that I have spoken about that workers at [[LA DPSS]] appear to lose a perspective or an understanding of the people that they are supposed to be servicing, helping. By all the evidence that is available to me they appear to not care one iota about people who may have just lost their phone service because Assurance Wireless refused to make a change to an address that is current. Then to top that trashy service, the California Lifeline Administrator was just as bad if not considerably worse in delivering the "service" they are supposed to. Yes, I am speaking of myself. And yes, I did not want nor desire to bring one billion dollar class action lawsuits against all the individual entities that provide lifeline service. Again, by all the evidence that is available to me they appear to have started a war with myself and others. Yes, the very most basic issues that I have

against all the individual entities that provide lifeline service is they are attempting to do what [[LA DPSS]] is doing. They are encouraging people to commit perjury. I brought this up because it appears that attempting to make criminals out of all the people that are seeking assistance is not just limited to [[LA DPSS]].

And yes I am speaking of myself in stating that at this time we do not have 24/7, all the time Internet. Which obviously means that we have to go somewhere to get Internet. And now the places that we can go to get Internet has plummeted like a 747 jetliner losing all four of its engines.

My awesome wife Gail and I were in danger of being homeless from September 20 through December 27, 2016. Again, I have found with the rare exceptions of employees that I have spoken about that workers at [[LA DPSS]] appear to lose a perspective or an understanding of the people that they are supposed to be servicing.

On pages two to six of the SOP document is the entire letter are my comments about what I think about the topic and the subject of my e-mail entitled "Issue 1 - "[LA DPSS] is either setting me up or is causing up to 3.5 million Los Angeles County residents to commit perjury."

I have decided to include Valerie M Lagle's contact information as I have copied and pasted it here from one of her emails. This however does not include her e-mail address.

Valerie M Lagle, SAHS  
Los Angeles County Department of Public Social Services  
Bureau of Program Compliance  
Appeals and State Hearings  
c/o 349B East Avenue K-6  
Lancaster, CA 93535  
(661) 723-4469  
(661) 723-4036 (FAX)

It is with great sadness that I have to report that:

In Valerie Lagle's "Statement of position" also known as AKA [SOP] on page 21 of 50 she states the following:

"2. October 31, 2016 discontinuance of CalFresh benefits due to non-receipt of a complete September 2016 SAR7. The claimant states in his request for hearing that he is not willing to sign the SAR7 because he state that he has not been provided with the correct documentation regarding the penalties for not fully completing the SAR7 and the correct way to complete said document. The claimant should have received a copy of Form number CF 23 SAR (6/13) titled "CalFresh benefits: How to Report Household Changes" (Exhibit 3) at application and at each yearly recertification for benefits. This document is normally given in a 'packet'of informational documents, but, at this point the County cannot verify if it was actually provided to the claim and that either his original application, or at any subsequent recertification. It is not normally given or sent with the semi-annual report (SAR7). The County does send one supplemental document to each CalFresh household: Document number SAR 2 titled "Reporting changes for Your Cash Aid and CalFresh" (Exhibit 4 a-b)which is also and informational document regarding responsibilities. The claimant received one dated December 4, 2015 and another dated September 15, 2016. If these documents meet the expectations of the claimant, and he is willing to complete and sign the September 2016 SAR7 and rescind the October 31, 2016 discontinuance of CalFresh benefits."

Let me just stay for the record several things:

01. I used voice recognition software to type or input the above text from Valerie Lagle's "Statement of position" also known as AKA [SOP]. I made about as close to 100% goal of typing what she did. That includes but is not limited to any typos or errors and even how it appears in the document.

02. Some might wonder why I did that? To say that it seriously bothers me when people, media individuals, or candidates take me out of context or misquote what I have stated it is the understatement of the millennia. Just to make sure I have made it crystal clear what I am trying to say, Valerie Lagle typed in the above text in the way she typed it as well as what she typed or said.

03. To say that I can literally write a book about the various statements that Valerie Lagle typed in the above text would be a fairly accurate statement. However, since it has already been suggested to me that I should write a book about all the horrible dealings that we have had to endure from this governmental entity and other governmental entities that have caused us more damage than this one has, I responded to that suggestion basically in this way: "I have no idea who would possibly want to read it?"

04. It is my most serious of accusations that Valerie Lagle did not accurately convey what I wrote. To her rather serious credit she did include my entire document. I will now copy and paste all the text of my e-mail I have included the header information but not the footer information (since that does not change, other than the document name).

The communication is separated by the  
//////////////////////////////////// both on the top and on  
the bottom.

////////////////////////////////////

This email is being written on October 27, 2016 AKA 2016-10-27 at 02:42 (Pacific Military Time, PMT). It is not an automated email or response.

A Memo To and sent by email To and To Whom It May Concern, which includes but may not be limited to the Judge hearing Case Number 162580412 :  
"ATTN: LAURA - POSITION NUMBER 8" <SHDCSU@DSS.CA.GOV>, "Judge MEIGHAN, Hernandez, Tina@DSS (on the possibility that I have Judge MEIGHAN on Case Number 162580412" <Tina.Hernandez@dss.ca.gov>, "Blanca Baires" <BlancaBaires@dpss.lacounty.gov>,

CARBON COPY SENT BY EMAIL TO:  
"PAULA FRANZE" <PAULAFRANZE@dpss.lacounty.gov>, "La France Toliver" <LaFranceToliver@dpss.lacounty.gov>, "Michael Guerra" <michaelguerra@dpss.lacounty.gov>, "Vivian Vaqueiro" <VivianVaqueiro@dpss.lacounty.gov>, "Rene Dulay" <ReneDulay@dpss.lacounty.gov>, "Patrick Finch" <PatrickFinch@dpss.lacounty.gov>, "CHERYL WARD" <CHERYLWARD@DPSS.LACOUNTY.GOV>, "Robert Colaco" <founder@cfaba.com>

Subject:  
[LA DPSS] is either setting me up or is causing up to 3.5 million Los Angeles County residents to commit perjury. Case Number 162580412

Dear Blanca Baires, To Whom It May Concern:

INTRODUCTION:

It is my strongest hope, desire, and goal to not sound rude, unkind, or to show any disrespect as I make my following remarks.

It is also my strongest hope, desire, and goal to communicate as truthfully and clearly as I possibly can so that there would understanding about what I am trying to say thereby no misunderstandings between us develops any more than it already has.

To that end if anyone receiving this believes there is a misunderstanding or something does not make sense, please do not hesitate to contact me.

It is however my complete and total expectation that my entire letter is read, not just skimmed, or done something like just looking at the first and last paragraph.

=====  
This is a very serious accusation that I am making:  
=====

Q1. Why am I using a potentially a very negative way in my subject of: "[LA DPSS] is either setting me up or is causing up to 3.5 million Los Angeles County residents to commit perjury. Case Number 162580412"?

A1. I would like everyone receiving this document to read what is contained in this document as well as my proof of documents that I have attached to this e-mail 20161004\_SAR7\_FORM\_W\_LTR.pdf.

On Page 2 of 2, In the Section "CERTIFICATION - FRAUD WARNING" it states the following:

"I UNDERSTAND THAT: If on purpose I do not report all facts or give wrong facts about my income, property, or family status to get or keep getting aid or benefits, I can be legally prosecuted. I may also be charged with committing a felony if more than \$950 in Cash Aid, and/ or CalFresh is wrongly paid out as a result of such an action. I have received a copy of the Instructions and Penalties for the SAR 7 Eligibility Status Report for Cash Aid and CalFresh."

I am attaching all that we received within the envelope that contained this document. Including but not limited to the actual envelope that it was mailed in.

On the bottom left hand side of Page 1 of 2 and Page 2 of 2 it had what appears to be the name of the document: "SAR 7 (12/14) ENGLISH".

This kind of: incompetence, or the appearance of serious impropriety directed towards yours truly, or potentially as high as 3.5 million Los Angeles County residents who commit perjury if they actually signed this document having never received what the document states which is: "I have received a copy of the Instructions and Penalties for the SAR 7 Eligibility Status Report for Cash Aid and CalFresh."

Just to make sure that I am perfectly understood on this issue, I will not / I refuse to sign this document and knowingly perjure myself.

=====  
Attached with this e-mail:  
=====

The names of the documents that I am attaching are:

20161004\_SAR7\_FORM\_W\_LTR.pdf

20161015\_DPSS\_CALFRESH\_NOTICE\_OF\_ACTION\_MISSIING\_SAR7.pdf

=====  
Prayer For Relief:  
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++++  
From Blanca Baires:  
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To fix it so that I do not knowingly perjure myself. Obviously, to do whatever is necessary on the part of the [LA DPSS] so that I can honestly say: "I have received a copy of the Instructions and Penalties for the SAR 7 Eligibility Status Report for Cash Aid and CalFresh."

Since I left the Appellate Case Number 162580412 a fairly broad Appellate Case I am kindly requesting that you do the two following things:

One. I am unsure of what word or term to call it, you need to stop the CalFresh benefits coming to an end October 31, 2016. I have attached: 20161015\_DPSS\_CALFRESH\_NOTICE\_OF\_ACTION\_MISSIING\_SAR7.pdf the notice of action in question.

Two. I am requesting that you send me an e-mail telling me that you have done "One." above. The purpose of this kind request so that I would have it in writing and that I will not have to call you and ask you whether you have done so. I am trying to avoid the disaster of having our MEDI-CAL benefits terminated effective September 1, 2016.

You notice that I said and wrote kind request. If a kind request is not sufficient consider it a request. If a request is not sufficient consider it a demand. If a demand is not sufficient consider it a formal demand. If a formal demand is not sufficient consider it a demand within the confines of a pending Appellate Case Number 162580412. I am using the language and the tone that I am using in this paragraph because you and I have gone round and round on issues of this nature and I am not interested in doing so for this occasion.

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From the Judge hearing the Appellate Case Number 162580412:  
++++

That you penalize [LA DPSS] every time they do something like this with a penalty of one million dollars (\$1,000,000) and for those funds to go to nonprofit organizations that assist those who have to deal with [LA DPSS].

Q2. You as the Judge may be wondering why I am using a tactic like: "That you penalize [LA DPSS] every time they do something like this with a penalty of one million dollars (\$1,000,000) and for those funds to go to nonprofit organizations that assist those who have to deal with [LA DPSS].?"

A2. Since walking into [LA DPSS] office for the first time on August 17, 2012 I have seen what appears to be an enormous amount incompetence, or just No caring; I have even used the phrase back [LA DPSS] abuses the 3.5 million Los Angeles County residents that have to do business with it. Sadly, "La France Toliver" <LaFranceToliver@dpss.lacounty.gov> is the only employee and for that matter management employee that I have exempted from the accusation. I have been on record on stating to numerous (anyone that

would listen to me) [LA DPSS] employees that I want to bring a one billion dollar class action lawsuit against the agency so that it would be forced to clean up this culture of what appears to be an enormous amount incompetence, or just No caring. I strongly believe that [LA DPSS] needs financial penalties to clean up its act.

=====  
Conclusion:  
=====

I am doing something that I began to do in February 2016. That is to send a request through the email system for any receipt of when it was received as well as when it was accessed or read. Or, as the recipient of this e-mail if you would prefer to just respond to this email by hitting the reply button I will know that you have received it. I am doing so because I would like to know that the person receiving this e-mail has at the very least seen this e-mail.

////////////////////////////////////

Let me just stay for the record several things:

05a. Let me repeat again what I said in my "Introductory recitals:".

"It is my strongest hope, desire, and goal to not sound, or to be rude, unkind, or to show any disrespect as I make my following remarks.

It is also my strongest hope, desire, and goal to communicate with you (all that are reading this) as truthfully, clearly and excellently as I possibly can so that you would understand what I am trying to say to you and thereby no misunderstandings or potential misunderstandings between us develops any more than it already has or it potentially has."

05b. When I was first reading the following numbers 06 to 13 were written as questions, but in the finalization of this document I have decided to make them into statements.

06. Valerie Lagle, it appears by all the evidence that is available to me that you did not actually read this document in its entirety.

07. Valerie Lagle, it appears by all the evidence that is available to me that you did not actually understand what I was attempting to convey to you.

08. Valerie Lagle, it appears by all the evidence that is available to me that you did not actually understand what I was attempting to convey to you and in a follow-up to my comment directly above (07) if you did not understand it I am extremely disappointed that you did not ask me follow-up questions?

09. Valerie Lagle, it appears by all the evidence that is available to me that you thought that I had written that letter just so that I can hear myself talk.

10. Valerie Lagle, it appears by all the evidence that is available to me that you thought that I had nothing better to do than to take my very scarce Time & Energy to write that letter.

11. Valerie Lagle, it appears by all the evidence that is available to me that you thought that you may be get absolutely no reaction from me to perhaps that I would be annoyed slightly.

"If these documents meet the expectations of the claimant, and he is willing to complete and sign the September 2016 SAR7 and rescind the October 31, 2016 discontinuance of CalFresh benefits."

12. Valerie Lagle, if I were to fire you and let me make sure there is absolutely no possible misunderstanding as to what I am saying and trying to communicate: As I have done with countless [LA DPSS] employees which means in very concise and simplest terms as follows: I Robert Colaco will have nothing to do with you. I will not speak with you, I will not respond to any communication from you. Let me do all that I can do to make sure that there is absolutely, positively, unequivocally no understanding like the one reached by Miss V. Lee (which I seriously doubt was sincere and legitimate) please see and read: "Issue 2 - Miss V. Lee - RETALIATORY IN NATURE, FINANCIAL PENALTIES. The request of all documents as it pertains to my case that began on August 17, 2012. The concern and fear of my freedom."

13. Valerie Lagle, you might be asking the question: why are you reacting like you are Robert Colaco?

As I stated earlier in this document I have signed all written communication (letters that I have written) as the "Volunteer National Chairman, Founder CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)". I have not done so by accident, nor in a non thoughtful manner, nor whimsically. It has been my goal since my very first conversation with LA FRANCE TOLIVER, was to communicate as excellently as I possibly could have done that I am attempting to do all that I can do to fix what I think to be the Titanic, obviously before it sinks.

As I have stated before: "I have spoken to any one and every one that possibly communicated to me that they might be interested in me communicating to them my frustrations and disappointments with [[LA DPSS]] pretty much from the first day that my wife Gail and I walked into [[LA DPSS]] office for the very first time in our lives on August 17, 2012. From that very first day up until the very first time that I spoke with LAFRANCE TOLIVER on [2012-12-06 09:11:33] \*\*\* Call to GOV-DPSS-Commission+15629088669, duration 59:41. \*\*\*

I have spent a cargo ship boatload of my very limited Time & Energy to deal with this absolutely outrageous suggestion and the implications of the book that I may write in the future of your statement:

"If these documents meet the expectations of the claimant, and he is willing to complete and sign the September 2016 SAR7 and rescind the October 31, 2016 discontinuance of CalFresh benefits."

Right at this very moment of time it is 20:59 hours on Friday, February 3, 2017, I have just decided and made the conclusive decision that I will do what I have written which is to fire you. As our current President would state during his very popular show on NBC, "you are fired."

It is now 14:59 hours on Sunday, February 5, 2017. I wanted to "sleep on it" before finalizing this document and sending it to all that I am sending it to. Well, it has now been two days of "sleeping on it" and not only do I feel and believe this ought to be done but it must absolutely, positively, and unequivocally needs to be done.

In an effort to possibly improve my communication with all those who might be reading this document I am attaching a PDF of my political Bio. Since we currently do not have 24/7 all the time Internet I printed it from having sent that document to myself. That document name is:



Political-Bio-Robert-Colaco.pdf

I will precede with this case as follows:

01. As I am already stated: "I Robert Colaco will have nothing to do with you. I will not speak with you, I will not respond to any communication from you."

02. I hope [LA DPSS] and expect that they [LA DPSS] will appoint someone else other than you, Valerie Lagle, to handle the hearing on Monday, February 13, 2017, at 1:00 PM.

03. I now wholeheartedly, overwhelmingly and unequivocally believe that anyone that is under your leadership in this department may possibly and more than likely have your attitude that it is basically OK for you to encourage 3.5 million Los Angeles County residents your, "Customers", to perjure themselves. I am not a lawyer, nor am I a Judge but I believe perjury (lying through your teeth) is a felony and is punishable by incarceration. So, the bottom line is I will not accept any one that is under your leadership.

04. You might be wondering what will I accept as your replacement: I will accept someone in a higher level of management than you. I am however extremely concerned that the entire department that you are in, in [LA DPSS] has the same attitude, perspective, and thinking. It is my hope that it is not the case.

05. I will also insist that I be allowed by the Judge to ask after we had been sworn in, under the penalty of perjury that all others in your department right on up to the director that answers to the board of supervisors whether they believe that it is OK for them to encourage 3.5 million Los Angeles County residents to perjure themselves.

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Issue 1 - Prayer for relief:

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I ask the Court the following:

1. That Valerie Lagle, be excused as the county representative if she has not been excused already.

2. I humbly ask the Court that it follow my request in 02 to 05 directly above in this section entitled "I will precede with this case as follows:".

3. I originally asked the judge that they impose a penalty of one million dollars for each time [LA DPSS] does this kind of activity. However, I would kindly ask the judge to impose a penalty of 3.5 million dollars for each time [LA DPSS] does this kind of activity. Obviously, that represents \$1.00 for each of the "Customers" of [LA DPSS]. Again, those funds should go to nonprofit organizations that help the "Customers" of [LA DPSS].

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Issue 2 - Miss V. Lee - RETALIATORY IN NATURE, FINANCIAL PENALTIES. The request of all documents as it pertains to my case that began on August 17, 2012. The concern and fear of my freedom.

Since by my reading this issue was not dealt with in Case Number 160070215 I am raising it again and including it in Case Number 162580412.

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The following appears on page 10 of 11 of the file named:

Colaco,\_Robert\_-SOP,\_attachments\_and\_filing.PDF

"Mr. Colaco phoned regarding his SAR7. He was upset about his benefits terminating. I explained to him that since the SAR7 was turned in late that the system automatically terms the case. I had a SAR7 EW look at his SAR7 and they stayed that he reported equipment being sold and no income. They said he needs to provide a statement regarding the equipment that was sold and since his wife has self-employment he needs to provide a statement whether she is still working and that she received no incomeduring this report month. Mr. Colaco became angry and gave a long speech and then threatened to have me fired along with the previous workers that he has dealt with. He stated that no longer wants to speak with me and hung up the phone. V. Lee"

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The above statement by V. Lee is at the very best a misunderstanding or at the very worst, a set of flat out lies.

The facts are when I thought that [LA DPSS] employees no matter what their position or levels were, were acting in a manner that was reprehensible I communicated to them that I would no longer deal with them. Basically, I was firing them because I would no longer have any communications with them no matter what.

I had requested in one of my documents since December of 2015 that [LA DPSS] turnover any and all records pertaining to my case that began on August 17, 2012. I believe that I would be able to prove to the Court that such has been my practice since August 17, 2012.

I believe that there is a practice with the exception of LA FRANCE TOLIVER with treating their customers in at the very best a disrespectful fashion or at the very worst that their customers have to as I like to use the phrase "worship at their alter" and if there customers do not do so then there will be severe consequences and let me be as clear as I can possibly be they will do what V. Lee did.

It is my belief and contention that V. Lee retaliated against me by sending me the document which I had previously on May 21, 2016 e-mailed that to the Court. That document is named:

20151205\_DPSS\_REPAYMENT\_AGREEMENT\_ADMIN\_ERROR.PDF

There was no explanation as to when this administrative error occurred.

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It appears to me that V. Lee was communicating in her November 24, 2015 general comments that the conversation that I had with her on November 24, 2015 was really aloan and there were no other conversations.

The facts are that I had to go into the Lancaster California Office in May of 2015 and her boss Blanca Baires basically introduced me to V. Lee and communicated to me that she was going to be handling my case.

In fact if my memory serves me correctly she and I talked on the phone and I thought and later communicated with LA FRANCE TOLIVER that V. Lee was very argumentative and seemed to want to eliminate each and every decision that I had come to with upper management of [LA DPSS] up to that point in time. In fact LA FRANCE TOLIVER said to me that V. Lee should have read the case files of my account.

I was very much considering to not deal with her ever again but frankly I was running out of people I could deal with in the Lancaster California Office. V. Lee was subordinate to Blanca Baires and she, Blanca Baires was really overwhelmed. I was trying to do a very kind thing to Blanca Baires in my decision to continue to deal with V. Lee.

It was after that visit to the Lancaster California Office which I had now visited for the second time in about six months, that I had decided that I would not go into any [LA DPSS] because I was extremely concerned of my freedom. What I mean by that is that I would be accused of doing something that I would be arrested by the Los Angeles County sheriff's department. I could literally write a book about all of these things but again I doubt that the Court would want to read it. Bottom line I do not trust [LA DPSS] so I am unwilling to go into their office ever again.

Directly below are the calls that I made to MISS LEE and her phone number of 16617234015. The times that I called where there was " no answer. \*\*\*" was because MISS LEE or anyone else does not have voicemail that I could leave a message on.

- [2015-06-04 15:45:14] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-09-25 16:49:20] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-09-25 16:49:47] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-09-25 16:50:43] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-09-25 16:53:01] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-09-25 17:18:06] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-10-27 13:55:06] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, duration 16:54. \*\*\*
- [2015-10-30 15:04:18] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, no answer. \*\*\*
- [2015-11-24 09:30:38] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, duration 18:42. \*\*\*

I'd like to bring the Court's attention to the phone call that I made on: "[2015-10-27 13:55:06] \*\*\* Call to GOV-DPSS-MISS LEE+16617234015, duration 16:54. \*\*\*"

That phone call I discussed with MISS LEE that I had yet to receive my

form to fill out at the six month mark. She assured me that I did not need to be concerned. Again, there's plenty more I can say about this issue but again I doubt that the Court would want to read it.

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Issue 2 - Prayer for relief:

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I ask the Court the following:

1. That it instruct [LA DPSS] to begin a training process for all their 13,000 employees to treat their customers in a respectful fashion rather than the despicable way that they are currently treating their customers.
2. That it instruct [LA DPSS] to have explanation(s) when it must ask its customers to repay either GR or food stamp funds as to why it is attempting to do so. Obviously as the Court sees in the document "20151205\_DPSS\_REPAYMENT\_AGREEMENT\_ADMIN\_ERROR.PDF" there is no explanation. This document was attached and sent by e-mail on May 21, 2016.
3. That it instruct [LA DPSS] to have a statute of limitations of two months for them to correct any administrative error that has happened. If a period of two months is what is required to the best of my knowledge for a large company to have to inform its employees of massive layoffs then I believe the same shall apply to [LA DPSS].
4. That it instruct [LA DPSS] to formally reverse its direction as it pertains to the document "20151205\_DPSS\_REPAYMENT\_AGREEMENT\_ADMIN\_ERROR.PDF" and I Robert Colaco will not have to repay any funds to [LA DPSS].
5. That it instruct [LA DPSS] to turn over any and all records that it has about my case without me having to come into any of their offices because I fear for my freedom.
6. That it instruct [LA DPSS] to send apology letters to anyone that has been affected by these kinds of actions.
7. I also ask the Court to penalize them in whatever fashion the Court deems necessary or acceptable so that they will never do this again to any of their customers.

\*\*\*\*\*

Issue 3 - IHSS on the initial application as well as subsequent applications also known as (AKA) semi annual and annual Redetermination.

\*\*\*\*\*

Since by my reading this issue was not dealt with in Case Number 160070215 I am raising it again and including it in Case Number 162580412.

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To the best of my knowledge the initial application as well as subsequent applications also known as (AKA) semi annual and annual Redetermination

had statements that pertained to whether those filling out those applications were in need of a service that is provided by [LA DPSS] known as IHSS which stands for "In Home Supportive Services".

[LA DPSS] has been completely negligent on providing information to its customers about the process of obtaining such assistance.

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Issue 3 - Prayer for relief:

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I ask the Court the following:

1. That it instruct [LA DPSS] to reimburse us if we qualify for such assistance that we would receive the funds retroactively from August 17, 2012 to the current date and time.
2. That it instruct [LA DPSS] to create effective communication for cases that communicate that they need or desire that assistance. That communication can include but is not limited to a Brochure, a website, a phone number to the department that handles that within [LA DPSS].
3. I also ask the Court to penalize them in whatever fashion the Court deems necessary or acceptable so that they will never do this again to any of their customers.

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Issue 4 - The concerns over the entire appeals process.

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Since by my reading this issue was not dealt with in Case Number 160070215 I am raising it again and including it in Case Number 162580412.

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"PUB 412 (MULTILINGUAL) 8/13" is completely and totally inadequate in its communication. It is within the document that was sent on May 21, 2016. It is named:

20151223\_DPSS\_CA\_REQ\_STATE\_HEARING\_RECIEVED.pdf

Please see page two of seven within this document.

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Issue 4 - Prayer for relief:

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I ask the Court the following:

1. That it instruct [LA DPSS] to create effective communication for those being sent that document. That communication can include but is not limited to a Brochure, a website, a phone number to the department that handles that within [LA DPSS].

2. That it instruct [LA DPSS] or the State of California Appeals and Hearing Section to include in that communication what exactly does a person that has become additionally sick as I had become after having requested to have an appeal do. I did not know and was greatly injured by the fact that I did not know what exactly I needed to do to postpone my hearing date. Of course, I needed a document signed by a doctor that would excuse me from "work". Which is on page two of seven within this document that I had sent by e-mail on May 21, 2016.  
"20151223\_DPSS\_CA\_REQ\_STATE\_HEARING\_RECIEVED.PDF"

3. I also ask the Court to penalize them in whatever fashion the Court deems necessary or acceptable so that they will never do this again to any of their customers.

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Conclusion: Conclusion: Conclusion:

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I am deeply saddened that the Court saw what I thought to be the most outrageous statement that can come from an official of [LA DPSS]. I thought up to the point in time that I read that statement and reviewed that statement seemingly over and over and over again and I could come to only one conclusion that as bad as I thought [LA DPSS] was in its treatment of their customers this was to me a billion times worse. Having been born in Baghdad, Iraq (please refer to my attached political Bio) I thought that this kind of governmental action would never occur in the United States of America. What Valerie Lagle's offered me was so unbelievably horrible that I just could not go forward as if that kind of governmental decision should in my opinion be stricken down not only in Valerie Lagle's thinking but anyone else that shared this thinking anywhere within the about 13,000 employees that work for [LA DPSS].

It is also my strongest hope, desire, and goal that the Court agrees with me about this very specific issue that I felt and believed that nothing is more important than the deal with this issue (Issue 1). The remaining issues (2 to 4) were repeated in this State Hearing Case Number 162580412 because they were not dealt with in the previous State Hearing Case Number 160070215. Since I am basically clueless about this entire process I will continue to bring up these issues until they are dealt with by some Judge or a Judge would tell me even in writing if this is not the proper way or the proper mechanism for the handling of those issues.

The remaining issues (5 to 8) I completely did not include in this document at all. However, I don't believe that it was the honorable, upstanding and showing integrity for me to deal with those issues when (Issue 1) needs to be dealt with and dealt with immediately and before we do anything else.

I would like to thank the Court for having read this document and any other documents that I had previously sent via e-mail. I would also like

to thank the Court in advance for engaging me to discover any other information to carry out the job that it has before it.

With All Sincerity,  
Robert Colaco  
Volunteer National Chairman, Founder  
CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG)

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Our main website:

<http://www.CFABA.org>

Some of our Other websites:

<http://www.openletters.info/>  
<http://www.protectmarriage.info/>  
<http://www.keepthecross.com/>  
<http://www.stateprops.com/>

E-mail address:  
"Robert Colaco" <[founder@cfaba.com](mailto:founder@cfaba.com)>

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DOCUMENT NAME:  
20170205\_2050\_MEMO\_TO\_SHDCSUATDSS-CA-GOV-AND-LA-DPSS\_HD&T of February 13, 2017, at 1300.TXT

THIS IS THE END OF MEMO FROM CITIZENS FOR A BETTER AMERICA(R) (CFABA.ORG).

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**Attachments:**

<b>Political-Bio-Robert-Colaco.pdf</b>	
Size:	670 k
Type:	application/pdf

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